

New York City Department of Transportation Five-Year Accessibility Plan

Progress Report May 2025–May 2026



Table of Contents

General	4
Statement of Commitment	6
Disability Service Facilitator and Other Key Accessibility Information	6
Feedback Process.	7
Progress Report	8
Physical Access	9
Programmatic Access	15
Effective Communication	18
Digital Access	20
Workplace Inclusion	21
Consultation and Feedback	23
Conclusion	25

General

The New York City Department of Transportation (NYC DOT) is responsible for maintaining and improving the city's extensive transportation infrastructure, ensuring safe, efficient, and sustainable mobility for residents and visitors, including individuals with disabilities and older adults.

Key Responsibilities:

- 1. Roadway & Bridge Maintenance:** Manages and repairs over 6,000 miles of streets and over 800 bridges (including iconic ones like the Brooklyn Bridge).
- 2. Traffic & Safety Management:** Implements Vision Zero initiatives to reduce traffic fatalities, including speed cameras and redesigned intersections.
- 3. Public Transit Support:** Works with the Metropolitan Transportation Authority (MTA) to enhance bus services and maintains over 15,000 bus stops.
- 4. Bicycle & Pedestrian Infrastructure:** Oversees the bike lane network, Citi Bike program, e-scooter share program, and pedestrian-friendly projects like plazas and Open Streets.
- 5. Parking & Traffic Enforcement:** Manages metered parking, parking regulations, the City's disability parking permit program, and street signage.
- 6. Ferries & Waterways:** Operates the Staten Island Ferry, one of the busiest ferry routes in the U.S.

NYC DOT remains committed to enhancing transportation accessibility across the city, as outlined in its Five-Year Accessibility Plan. This year marks the Agency's second annual Progress Report, reflecting on key achievements and ongoing challenges in creating an inclusive transportation network. Over the past year, NYC DOT has made significant strides, including the continued expansion of Accessible Pedestrian Signals (APS) at signalized intersections, improvements in making sidewalk and pedestrian ramp infrastructure more accessible, and expansion of public seating at bus stops, including Access-A-Ride stops. However, challenges such as funding constraints, aging infrastructure, and the need for interagency coordination have posed challenges to rapid implementation. Looking ahead, NYC DOT plans to increase investment in accessible street design, expand pedestrian-friendly spaces, and strengthen engagement with disability advocacy groups and individuals with disabilities to ensure all New Yorkers can navigate the city safely and efficiently.

Statement of Commitment

Accessibility is a key pillar of NYC DOT's commitment to equity. The agency strives to make our streets, programs, and services accessible to all New Yorkers with disabilities.

NYC DOT's policy is to comply with all applicable laws, including but not limited to, the Americans with Disabilities Act (ADA) and the rules promulgated thereunder.

Disability Service Facilitator and Other Key Accessibility Information

Mail:

ADA Coordinator

NYC Department of Transportation
55 Water Street, 9th Floor
New York, NY 10041

Phone: (929) 888-5782

Email: Accessibility@dot.nyc.gov

Webform: Submit your questions, concerns, or general feedback to the Disability Service Facilitator electronically by using the [online form](#).

NYC DOT does not discriminate based on disability in the operation of its programs, services, and activities.

[Learn about our Grievance Procedure \(pdf\)](#)

[Website Accessibility Statement](#)

[NYC DOT Civil Rights Complaint Procedure \(pdf\)](#)

[Accessibility Programs](#)

Feedback Process

NYC DOT is committed to ensuring that our transportation network is accessible to all New Yorkers, and we welcome feedback from the public and employees to help us improve. If you have suggestions, concerns, or comments regarding accessibility, you can share your feedback through our **Feedback Portal** on the NYC DOT website or by calling 311. Additionally, feedback can be submitted via email at **accessibility@dot.nyc.gov**, phone at (929) 441-9658 or by mailing written comments to agency's ADA Coordinator/ Disability Service Facilitator:

ADA Coordinator
NYC Department of Transportation
55 Water Street, 6th Floor
New York, NY 10041

We understand that some individuals may prefer to share their experiences privately, so we offer the option to submit feedback anonymously. All input is carefully reviewed and used to inform us of our ongoing efforts to create more inclusive and accessible streets. Thank you to all who have been sending us feedback.

Progress Report (May 2025–May 2026)

Physical Access

Sidewalks

From May 2025 to May 2026, NYC DOT has:

- Spent over \$3.9M to repair sidewalks adjacent to NYCHA developments.
- Repaired approximately 600K sq. ft. of sidewalk citywide.
- Repaired sidewalk adjacent to 1,064 properties in total.
- Spent over \$12.5M on sidewalk repairs (includes construction and supervision costs).

By May 2027, NYC DOT will:

- Spend at least \$13.4M to repair sidewalks adjacent to NYCHA developments.
- Repair between 1.5M–2M sq. ft. of sidewalk citywide.
- Repair sidewalks adjacent to over 2,700 properties.
- Will spend over \$50M on sidewalk repairs citywide.

Accessible Pedestrian Signals

From May 2025 to May 2026, NYC DOT has:

- Installed APS at 693 intersections citywide.
- Exceeded the Court mandated annual installation targets by 521 total intersections since the issuance of the Court's order in March 2022.
- Organized two APS town hall sessions that were attended by individuals with disabilities, and disability organizations.

By May 2027, NYC DOT will:

- Install APS at approximately 900 additional intersections.
- Ensure more than 35% of all intersections citywide are equipped with APS.
- Continue to increase APS inspections and maintenance capabilities in keeping with Court-mandated targets.
- Continue to engage the disability community.

Pedestrian Ramps

From May 2025 to May 2026, NYC DOT has:

- Overseen the upgrade or installation of pedestrian ramps at 7,241 corners citywide.

By May 2027, NYC DOT will:

- Continue to upgrade and construct ADA-compliant pedestrian ramps at intersections citywide.

Raised Crosswalks

From May 2025 to May 2026, NYC DOT has:

- Constructed 24 in-house raised crosswalks for a total of 114 citywide.
- Continued working with the Department of Design and Construction (DDC) on a large-scale Capital contract to build 127 Raised Crosswalks citywide, prioritizing sites with a history of pedestrian injuries.

By May 2027, NYC DOT will:

- Continue to address critical safety and accessibility concerns by reinforcing and enhancing NYC DOT's Raised Crosswalk program to better calm traffic, increase pedestrian visibility, and create safer, more accessible crossings at intersections.

Bus Stop Improvements

From May 2025 to May 2026, NYC DOT has:

- Exceeded our goal of upgrading 25 bus stops per year by making 39 bus stops physically accessible.
- Initiated design on our first multisite bus stop accessibility capital project in Queens.

By May 2027, NYC DOT will:

- Increase our annual target for upgrading accessible bus stops.
- Work with the MTA to incorporate accessible bus stops in capital projects where feasible.
- Continue planning work for multisite bus stop accessibility capital projects in the Bronx and Brooklyn.
- Ensure that accessibility upgrades are included wherever a bus stop alteration is made, per Public Right-of-Way Accessibility Guidelines (PROWAG) recently adopted by USDOT.

Bus Stop Under El

The Bus Stops Under the El (BSUE) program addresses the unique challenges experienced on streets under elevated subway structures. Subway columns can obstruct bus access to the curb, forcing bus riders to board and exit in the middle of the street, posing safety risks and creating accessibility challenges for the older adults and passengers with disabilities who rely on bus ramps and lifts to access transportation options. The BSUE initiative focuses on enhancing bus stop locations under elevated trains by constructing bus boarding islands or bus bulbs. These improvements offer bus riders a safe waiting space, allowing them to board and alight without entering the traffic lane.

From May 2025 to May 2026, NYC DOT has:

- Constructed one BSUE location (at White Plains Rd and Waring Ave).
- Advanced the design stage for multiple capital projects (including three projects in final design).

By May 2027, NYC DOT will:

- Construct additional in-house locations.
- Continue to advance design and pre-construction activities for capital projects.
- Advance planning and outreach for 3 additional in-house BSUE locations.

Pedestrian Bridges and Bridge Pedestrian Paths

From May 2025 to May 2026, NYC DOT has:

- Continued construction at the 17th and 27th Street bridges over the Belt Parkway in Brooklyn to bring them into ADA compliance, with anticipated completion in 2027.

By May 2027, NYC DOT will:

- Continue final design of the E.14th Street Pedestrian Bridge over Belt (Shore) Parkway with anticipated commencement of construction in early 2027.
- Continue preliminary design for the replacement of the Seeley Street Pedestrian Bridge over Prospect Avenue in Brooklyn. Anticipated construction in 2029.
- Continue collaboration with NYCEDC for the replacement of the E.25th Street Pedestrian Bridge over the FDR as a component of the SPARC program (<https://edc.nyc/project/sparc-kips-bay>).

Public Seating

From May 2025 to May 2026, NYC DOT has:

- Installed 711 seating elements including 548 elements at bus stops that previously didn't have seating.

By May 2027, NYC DOT will:

- Upgrade 500 bus stops each year to have at least one seating element.
- Continue to install leaning benches at hospitals, senior centers, Access-A-Ride stops, and other locations for people with mobility impairments.

Street Activations: Open Streets

From May 2025 to May 2026, NYC DOT has:

- Educated all Open Streets partners on inclusive and accessible events.
- Facilitated training and educated Open Streets partners on inclusive and accessible communications methods.
- Instructed all programming partners to make an intentional effort to structure activations that engage people of all ages and abilities, requesting a comprehensive inclusion plan that demonstrates creative ways to include all demographics.

By May 2027, NYC DOT will:

- Develop more opportunities for feedback from public realm users to inform continuous accessibility improvements.
- Engage with programming partners able to ensure their activations are inclusive and accessible to all ages and abilities.

NYC DOT Public Parking Lots and Garages

From May 2025 to May 2026, NYC DOT has:

- Incorporated ADA accessible design in EV Charging installation at municipal parking facilities. Construction has been completed on an additional eleven accessible EV charging spaces across nine parking lots.
- Completed the installation of ADA accessible ramps and pedestrian pathways as part of the Gowanus parking lot expansion project.
- Continued to improve accessibility during parking lot reconfiguration projects, including striping adjustments where layouts were modified for better accessibility. This modification was completed across nine parking lots.

- Completed an additional survey of ADA accessible parking spaces across all municipal parking facilities to better understand user needs, utilization patterns, and opportunities for improvements. The findings will inform future layout adjustments, space allocations, and accessibility upgrades.

By May 2027, NYC DOT will:

- Refresh all faded ADA accessible pavement markings and striplings at municipal parking facilities, ensuring continued visibility.
- Continue the expansion of EV charging spaces along with planned EV charger deployments, with ADA compliance incorporated into all new installations.
- Continue ongoing review of municipal parking facilities to identify additional accessibility upgrade opportunities.
- Continue to integrate ADA accessibility standards into all future projects to ensure compliance and improved user experience.

EV Fast Charging Stations

From May 2025 to May 2026, NYC DOT has:

- Installed accessible EV fast charging stations at two additional city-owned public parking facilities:
 - White Plains Road Municipal Parking Field
 - Bensonhurst #1 Municipal Parking Field
- Partnered with New York Power Authority (NYPA) EVolve Program to expand accessible fast charging infrastructure owned and operated by the EVolve Program at 2 other city-owned public parking facilities:
 - Flushing #2 Municipal Parking Field
 - Bayside Municipal Parking Field
- This brings the total number of city-owned public parking facilities with accessible EV fast charging stations to seven.

By May 2027, NYC DOT will:

- Continue to expand accessible EV fast charging stations at two city-owned public parking facilities, including:
 - Queens Village Municipal Parking Field
 - New Dorp Municipal Parking Field

- Continue coordination with the NYPA EVolve program to install additional accessible fast chargers at eight other city-owned public parking facilities, including:
 - Rosedale Municipal Parking Field
 - Canarsie Municipal Parking Field
 - Sunnyside Municipal Parking Field
 - Rockway Park Municipal Parking Field
 - Brighton Beach Municipal Parking Field
 - Steinway #1 Municipal Parking Field
 - Ditmars #2 Municipal Parking Field
 - Jerome-190th Street Municipal Parking Garage

Programmatic Access

Permanent Outdoor Dining Program: Dining Out NYC

From May 2025 to May 2026, NYC DOT has:

- Continuously made upgrades to the context of our Dining Out Website, making it easier for restaurant owners to follow the rules and regulations of the program by featuring detailed setup guides.
- Maintained a Dining Out NYC Marketplace that serves as a directory for businesses that sell or rent ADA-compliant outdoor dining set-ups and services.

By May 2027, NYC DOT will:

- Continue to inspect outdoor dining set-ups to ensure that restaurants participating in the program follow the rules and regulations of the program, including ADA compliance.

Mobility Management (MM)

From May 2025 to May 2026, NYC DOT has:

- Launched a new program called the Access to Independence. The program aims to connect people with disabilities and older adults to accessible transportation providers and resources. As part of Access to Independence, Mobility Management has:
 - Formed an Advocates Advisory Committee and an Agencies Advisory Committee to shape the development of the Access to Independence Program.
 - Hosted four public events, including: two virtual information sessions, an in-person tour of the NYC Ferry in partnership with the NYC Economic Development Corporation, and a transit hub tour of the World Trade Center/ Oculus in partnership with the Port Authority of NY and NJ.
 - Developed and released the Navigate NYC with Confidence: A Guide to Accessible Transportation booklet, a practical guide to accessible transportation resources across the greater NYC region.
 - Hosted the Access to Independence Transportation Resource Fair, a landmark event in Union Square Park bringing together transportation providers, City and State agencies, community organizations, and mobility technology providers into one centralized space.

By May 2027, NYC DOT will:

- Host additional public events as part of the Access to Independence series.
- Continue to host Advisory Committee meetings to get ongoing feedback on the program.
- Plan the next iteration of the Access to Independence Transportation Resource Fair.

NYC Parking Permit for People with Disabilities (PPPD)

The Permits & Customer Service Unit within the Traffic Operations Division continues to provide Parking Permits for People with Disabilities (PPPD) to motorists with disabilities. Under this program, NYC DOT issues two disability parking permits – New York State Parking Permit for People with Disabilities (NYS PPPD) and New York City Parking Permit for People with Disabilities (NYC PPPD).

From May 2025 to May 2026, NYC DOT has:

- Issued 13,906 City PPPD permits for parking on NYC streets in opposition to posted regulations.
- Issued 25,393 State PPPD permits for parking in off-street parking spaces designated for disabled individuals.
- Approved the issuance of 5-year permits to accommodate individuals with disabilities that cannot be re-certified within 3 years.

By May 2027, NYC DOT will:

- Increase access to the NYC PPPD and NYS PPPD programs by processing and issuing permits to eligible individuals with disabilities.
- Create an Application Status Tracker for City PPPD permits. The status tracker will allow applicants to get a status update on their City PPPD applications without having to call customer service.

Carshare

From May 2025 to May 2026, NYC DOT has:

- Installed 534 carshare spaces citywide (at 267 sites), operated by Zipcar.
- Enacted an updated outreach and engagement plan with Zipcar where their efforts will be on engagement, outreach, and education about the program, company operations, and benefits of carsharing.

By May 2027, NYC DOT will:

- Open the siting portal where participating companies can request, renew, or remove sites.
- Ensure access to more carshare spaces citywide to increase usage of carshare vehicles, reducing the need for personal vehicles.

Citi Bike

From May 2025 to May 2026, NYC DOT has:

- Partnered with Achilles International to offer adaptive bike workouts at least 1x week in each borough of the Citi Bike service area from May – October.

By May 2027, Lyft Urban Solutions will:

- Continue offering adaptive bike workouts at least 1x week in each borough of the Citi Bike service area from May – October.

E-Scooter Share

From May 2025 to May 2026, NYC DOT has:

- Worked with the e-scooter operators to create a total of 219 e-scooter corrals. Riders are encouraged to park the e-scooters at these locations so that they do not block the public right-of-way.

By May 2027, NYC DOT will:

- Continue to work with the e-scooter operators to create more corals in the Bronx and Queens.

Effective Communication

ADA Coordinator/Disability Service Facilitator

From May 2025 to May 2026, NYC DOT has:

- Collaborated with Mobility Management and Transit Development to organize three site visits with disability advocates to seek their comments on the real-time passenger information (RTPI) pilot selected locations in Manhattan and Queens.
- Facilitated the process of navigating NYC DOT services for people with disabilities.
- Investigated and responded to complaints received from individuals with disabilities and disability organizations.
- Worked across Agency units to ensure accessibility is embedded in all programs.
- Supported agency units with information on disability-specific resources, advocacy groups, and relevant services to NYC DOT staff.
- Participated in events and meetings organized by MOPD and disability organizations.

By May 2027, NYC DOT will:

- Continue to provide guidance on accessibility and consultations to NYC DOT employees.
- Continue to advocate for accessibility and disability inclusion in all agency programs and services.
- Coordinate training sessions on topics such as disability etiquette and accessible events.
- Continue to work with MOPD and other city agencies to advance inclusive and accessible programs.

Language Access Database (LAD)

From May 2025 to May 2026, NYC DOT has:

- Executed a three-year contract with Word Warriors for telephonic interpretation services.
- Executed a three-year contract with CQ Fluency for written translations.
- Executed a new three-year contract with Accurate Communication, Inc. for American Sign Language (ASL) interpretation services.
- Updated the Standard Operating Procedure (SOP) documents for Language Access (LA) staff and general LAD users and made them available on SharePoint for agency-wide access.

By May 2027, NYC DOT will:

- Enhance staff awareness of language access protocols, ensure proper use of telephonic and in-person interpretation services, and strengthen consistent documentation practices to promote equitable service delivery across all boroughs and operational divisions.
- Implement clear and consistent procedures to ensure language access is incorporated into all public-facing DOT projects. This includes street redesigns, safety initiatives, capital projects, and community board presentations, ensuring standardized language access steps are followed citywide.

Street Ambassadors**From May 2025 to May 2026, NYC DOT has:**

- Developed public facing campaign materials, updating our design approach and enhancing readability and cognitive accessibility.
- Updated the unit's "Presentation Template", refining and expanding accessible reporting to include a more image and graphic forward format; this included enhanced cognitive accessibility, highlighting narrative flow and standardized language and data visualizations.
- Tracked all surveys completed in languages other than English; 702 non-English surveys were completed in a language other than English. This not only captures participants with Limited English Proficiency (LEP) but also other underrepresented groups requiring additional assistance (e.g. a participant needing an ASL interpreter).
- Added an additional question to surveys to capture if the respondent used an assistive device, like a screen reader, to complete the survey.

By May 2027, NYC DOT will:

- Complete an audit of the Projects & Initiatives page, reinvigorating the site by implementing an accessible hub for information on NYC DOT projects; NYC DOT is currently archiving outdated content with plans to improve the overall site functionality for content management going forward.

Digital Access

Agency Website

From May 2025 to May 2026, NYC DOT has:

- Continued to assess and improve the accessibility of new web content, upload accessible documents, and create new content with plain language standards in mind.
- Trained agency staff on building accessible Word templates and using Acrobat to make pdfs accessible and pdf forms fillable. NYC DOT continues to host internal accessible document trainings.
- Released internal Web Content Guide to help agency staff create inclusive content for agency websites.
- Completed digital accessibility product inventory including websites, apps, and social media.

By May 2027, NYC DOT will:

- Continue to enhance the screen readability of the "Contact the Commissioner" webform.
- Continue to work on maps embedded on the agency's website.
- Continue to work on making the agency's external facing sites and applications WCAG 2.2 compliant.

Accessible Social Media

From May 2025 to May 2026, NYC DOT has:

- Modified content with accessibility features across all our social media platforms when possible.
- Engaged in constructive discussion to continue making social media posts accessible to the public.

By May 2027, NYC DOT will:

- Continue to promote and encourage team members to promote accessible content across our social media platforms.
- Encourage other units to review their social media requests and ensure they comply with accessibility requirements.
- Attend professional development trainings to ensure NYC DOT's social media content is accessible to all New Yorkers.

Workplace Inclusion

Hiring and Recruitment

From May 2025 to May 2026, NYC DOT has:

- Disability Etiquette and Awareness Training was completed by 380 NYC DOT employees, an increase of 631% from the year prior.
- NYC DOT attended and participated in events during the National Disability Employment Awareness Month (NDEAM).
 - NYC DOT Accessibility Policy Advisor & ADA Coordinator served as a moderator for the NDEAM Month CityTalk event – Celebrating Value and Talent event hosted by the Department of Administrative Services (DCAS).
- Six 55-a candidates started employment with NYC DOT. It should be noted that we are still in a yearlong citywide hiring freeze that continues to make hiring and recruitment challenging.
- One 55-a employee is pending employment with NYC DOT.
- A 55-a program workshop was conducted with the agency's divisional HR representative during the quarterly HR Personnel Coordinator meeting. During the workshop, HR representatives were reminded of the importance and benefits of the program, given information on the process for the selection of candidates and encouraged them to convey our agency commitment of diversity and inclusion to their hiring managers.

By May 2027, NYC DOT will:

- Continue to build partnerships with community-based, non-profit organizations, and with other City agencies, including the Mayor's Office for Talent and Workforce Development, the Mayor's Office for People with Disabilities, Human Resource Administration, City University of New York (CUNY) and the Partnership for Inclusive Internships (PII) program to attract and recruit candidates with disabilities for 55-a positions at NYC DOT.
- Continue to convey the message to NYC DOT hiring managers that our agency values diversity and inclusion by conducting 55-a workshops and attend Employee Resource Groups (ERG) events to discuss the importance of the 55-a program.
- Participate in career and resource fairs held by educational institutions and community-based organizations that work with the disability community.
- Include information about the 55-a program at our general job recruitment events.

Employee Resource Groups (ERGs)

From May 2025 to May 2026, NYC DOT has:

- NYC DOT's Office of Equal Employment Opportunity, Diversity and Inclusion (EDI) ensured that all promotional materials clearly stated accommodation request procedures and collaborated with NYC DOT's Language Access Unit to provide American Sign Language interpretation when requested.
- NYC DOT's ERGs held heritage month events in a hybrid format, to ensure that staff across all five boroughs could join ERG events and be provided with accommodation which enable all staff to enjoy equal employment opportunities.
- NYC DOT's ERGs hosted seven events across Queens and Brooklyn.
- In coordination with EDI, NYC DOT's DiverseAbilities ERG held annual events in honor of Disability Pride Month and National Disability Employment Awareness Month.
- EDI coordinated with NYC DOT's Human Resources division to include promotional materials about the ERG Program in the onboarding package for new employees.
- DOT launched the fifth annual Workforce Profile Report Survey – Disability and LGBTQ+ Identity, an optional agencywide survey to confidentially collect self-reported information regarding disability status and LGBTQ+ identity. This survey was created by DOT's Analytics, Performance, and Management Unit, in collaboration with DOT's DiverseAbilities ERG and LGBTQ+@DOT ERG.

By May 2027:

- In collaboration with Diverse Abilities ERG, NYC DOT will begin developing an accessible video training curriculum to educate employees on the Reasonable Accommodation Request process.
- To expand the outreach and increase awareness of NYC DOT's ERG program, in coordination with EDI, NYC DOT will organize ERG tabling events and heritage month events at NYC DOT worksites across the five boroughs.
- EDI, in collaboration with NYC DOT's Training and Development Unit and DiverseAbilities, will create and implement an agencywide training plan that includes Disability Awareness and Etiquette training as part of NYC DOT's regular mandatory EEO and DEI-related trainings.
- In collaboration with DiverseAbilities ERG, NYC DOT will continue coordinating with NYC DCAS Office of Citywide Equity and Inclusion about the City's plans to add Disability as a demographic category identifier on the City's Employee Self-Service portal.
- In collaboration with the Mayor's Office for People with Disabilities, Diverse Abilities ERG will host an agencywide session for Disability Awareness and Etiquette training.

Consultation and Feedback

As part of the development and ongoing implementation of NYC DOT's Five-Year Accessibility Plan (2024), the agency has prioritized meaningful consultation and feedback from both internal and external stakeholders. In alignment with the principle of "Nothing Without Us," which affirms that people with disabilities must be actively involved in shaping the policies and environments that affect their lives, NYC DOT has been engaging individuals with disabilities, accessibility advocates, and disability advocacy organizations throughout New York City. These consultations are central to the agency's efforts to build and maintain streets that are accessible to all New Yorkers, including individuals with disabilities and older adults.

Externally, NYC DOT consulted with a broad range of stakeholders, including individuals with lived disability experience, representatives of advocacy organizations, and community members involved in accessibility initiatives. These ongoing consultations have taken place on channels including community meetings, focus groups, site visits, phone calls, and email correspondence, ensuring that a diversity of voices and perspectives are represented in the feedback process.

Internally, NYC DOT invited feedback from employees across the agency, recognizing the valuable insights of staff at all levels in identifying accessibility challenges and opportunities. For the first time, NYC DOT integrated equity as a pillar to all Agency initiatives. These internal efforts fostered a culture of shared responsibility and commitment to advancing accessibility goals.

The feedback that came from these efforts has informed the agency's strategy, priorities, and project development, and will continue to guide future actions. NYC DOT remains committed to sustaining this dialogue and will continue to engage both external stakeholders and employees in the years ahead to ensure that the agency's accessibility goals are realized and continually enhanced.

Conclusion

As NYC DOT marks the ongoing progress of the NYC DOT's Five-Year Accessibility Plan, the agency reaffirms its commitment to creating a more accessible and inclusive city for all New Yorkers. Accessibility is at the core of our mission to ensure that every resident and visitor, regardless of ability, can navigate NYC streets safely, confidently, and independently.

While NYC DOT is proud of the strides made to date, it recognizes that meaningful accessibility requires continuous effort, investment, and innovation. Looking ahead, NYC DOT is excited to continue advancing key improvements that will further expand access across the city's transportation network. These include the construction of pedestrian ramps at every corner where they are needed, the widespread installation of Accessible Pedestrian Signals at intersections to better serve individuals who are blind or have low vision, and the ongoing work to ensure that more bus stops are fully accessible to all users.

These future efforts build on our existing momentum and reflect the values of equity, safety, and universal design that guide our work. NYC DOT remains dedicated to making New York City's streets and sidewalks welcoming and accessible for everyone.